



MINUTES OF A MEETING OF THE HEALTH AND WELLBEING SCRUTINY COMMITTEE HELD ON 18th OCTOBER 2022

PRESENT: Councillors D Maycock (Vice-Chair), J Jones, R Rogers, S Smith and J Wadrup

County Councillor County Councillor T Jay

CABINET Councillor Martin Summers

GUESTS Upkar Jheeta, Midlands Partnership Foundation Trust
Susan Unwin, Midlands Partnership Foundation Trust

The following officers were present: Joanne Sands (Assistant Director Partnerships) and Jo Hutchison (Democratic Services, Scrutiny and Elections Officer)

22 APOLOGIES FOR ABSENCE

Apologies for absence were received from the Chair, Councillor Rosey Claymore, and Councillors M Greatorex and R Kingstone. The Vice-Chair, Councillor D Maycock chaired the meeting.

The Vice-Chair welcomed the new members of the committee, Councillors, J Jones and S Smith and thanked the councillors who were no longer on the Committee, Councillors M Cook and T Jay, as a borough councillor member.

23 MINUTES OF THE PREVIOUS MEETING

It was agreed to defer approval of the minutes of the meeting held on 12th July 2022 until the next meeting.

24 DECLARATIONS OF INTEREST

There were no declarations of interest.

25 UPDATE FROM THE CHAIR

The Vice-Chair highlighted to members the various communications circulated by Democratic Services regarding the services previously provided at the George Bryan Centre and that NHS England and the Integrated Care Board (ICB) had agreed to pause the Assurance Panel planned for September to allow further time to reflect on the feedback received from stakeholders.

26 UPDATE FROM MIDLANDS PARTNERSHIP FOUNDATION TRUST - COMMUNITY MENTAL HEALTH SERVICES

The Vice-Chair welcomed the Assistant Director, Partnerships Jo Sands, Mr Upkar Jheeta, the Midlands Partnership Foundation Trust's (MPFT) Head of Primary Care Development & MH Programme Lead (South Staffordshire) and Susan Unwin (Consultant Nurse and Approved Clinician at MPFT) to the meeting. The representative from MPFT took the Committee through a presentation, and video, which covered:

1. Current configuration of adult mental health services
2. The Model of the Community Mental Health Framework
3. Crisis Alternatives; to provide alternatives to inpatient facilities, including a Crisis Café and in conjunction with that a broader crisis response through the voluntary sector to support patients in their own homes.
4. Core 24, which is co-located with Accident & Emergency services
5. Winter discharge and Hospital avoidance, to support patients leaving hospital or prevent an admission to hospital, where interventions include deep cleaning, carrying out repairs, supporting with utilities and food, which had been delivered in partnership with voluntary organisations and the hospital avoidance service was supplemented with a wellbeing adviser and housing adviser
6. Improving Access to Psychological Therapies (IAPT), where patients can refer themselves and the service is delivered with a range of partner organisations, and includes an integrated bereavement service.
7. Additional mental health developments, including encouraging physical healthchecks.

The Committee commented and sought clarifications in the following areas:

- Whether the services were facing workforce challenges and the impact of that on these services and how this was being addressed, where it was reported that the way the services were being delivered involved working with the voluntary sector. It was reported that nationally there was a requirement to ring fence 20% of the investment to the voluntary sector however, MPFT had decided to significantly increase the proportion of activities delivered by the voluntary sector and the total contract value to the voluntary sector was in excess of £2.5million and this had enabled MPFT to bring their vacancy rate down from 27% to 13% and MPFT were continually looking at new contemporary workforce to help deliver the transformation and MPFT were working closely with Keele University regarding clinical associate psychologists to address areas of national shortages in occupations.

- The nature of the 4 week waiting time standard and whether the standard from a patient's referral to the service to the completion of a trusted assessment and the start of an intervention was a national standard and whether MPFT aspired to have a shorter period. The Head of Primary Care Development reported that it was a national standard and that to determine whether or not this target was being achieved required MPFT to have the correct metrics in place to measure these and they were required to have those metrics in place by the end of this financial year. Following that MPFT it would be MPFT's aspiration to do better than that and to deliver interventions as quickly as possible, and early interventions may be more holistic interventions.
- Whether evidence of the improvements in the service's performance could be shared, where it was reported that these could be shared, although the data was on a county level.
- Whether the suggestions to bring a Crisis Café to Tamworth was driven by evidence of the need in Tamworth where it was reported that there was no Crisis Café in South Staffordshire and to ensure equity of access MPFT had put forward a business case which had been approved by the NHS England Improvement and the capital investment would take place in Tamworth as that was where the need was. There was then the need to look at whether complementary services to the Crisis Café which could be brought together to enhance the provision would be brought to Tamworth and this would be determined by a needs assessment. These services would be accessible by the whole of the South Staffordshire population.
- How many practitioners had MPFT got working in primary care in Tamworth? It was reported that it was a decision of the Primary Care Network (PCN) to agree to have a mental health practitioner and the Tamworth PCN had opted out, and accordingly whilst discussions continued with the Tamworth PCN MPFT had supplemented the provision with alternatives to look to address this inequality as MPFT had seen areas where this provision had worked effectively to reduce demand for secondary care, reduced waiting times for interventions.
- How MPFT would ensure that the need for repeat consultations across the varied services available was minimised, where it was reported that all MPFT commissioned partners would have access to common systems to minimise the risk of that.
- The accessibility of the services by the deaf / blind community or by those from under represented groups. It was reported that detailed population analysis had been undertaken at the start of the transformation which had helped establish the priority groups and there were also community grants available.
- The arrangements for winter discharge and whether there were visits to the patient's property prior to discharge. It was reported that where this was possible it would take place, and there was a national requirement for the recovery worker to visit within 48 hours of discharge and MPFT had brought that timescale down to within 24 hours of discharge.
- Whether MPFT were familiar with the local charities within Tamworth working in the mental health area, where it was reported that MPFT worked and had commissioned services from charities and would consider charities as part of the community foundation grants scheme.

- Whether there were any specific mental health crisis teams for older people / people with dementia. It was reported that nationally Crisis Resolution was commissioned for people with dementia, however MPFT did have a hospital avoidance team to help people with dementia. In South Staffordshire the crisis team was an all age adult provision, however, it was acknowledged that the provision for older adults would need enhancement, with specific skills with older adults.
- Regarding buildings which could be used for community mental health services, where it was reported that MPFT had decided to bring Cherry Orchard back online for community provision with the first phase of services to start from March 2023, with a second phase of additional activity once the extension was completed from September 2023.
- Whether this service covered Children and young adults mental health services as well, where it was reported that this was for adult services, and young adults would be a separate pathway as normally adult and children's services would not be delivered in the same building, unless there was a separate entrance for children and young adults with it's own waiting areas in line with Mental Health building standards.
- How the organisation was prepared for the cost of living crisis. It was reported that part of MPFT's winter plan was to work with the Borough Council's to support warm places.
- How the delivery of hospital avoidance services was delivered, where it was reported that there was a range of delivery methods used.

The Committee thanked the Head of Primary Care Development & MH Programme Lead and the Consultant Nurse and Approved Clinician from MPFT for their attendance, who then left the meeting.

27 SAFEGUARDING CHILDREN AND ADULTS AT RISK OF ABUSE REPORT (APRIL TO SEPTEMBER 22)

The Chair welcomed Councillor Martin Summers, the Portfolio Holder for Voluntary Sector, Town Centre, Evening Economy and Community Safety and the Ms Jo Sands the Assistant Director, Partnerships to the meeting. The Report of the Portfolio Holder provided the first of two biannual safeguarding updates to the Health and Wellbeing Scrutiny Committee. The report provided an overview of the safeguarding processes and procedures in place to discharge the Council's legal duty to safeguard children and adults with care and support needs from abuse and neglect.

The Committee sought and received clarifications on:

- The data in the graphs on referrals and whether the current year's figures seemed to reflect the data from pre-pandemic years which appeared to be the case.
- Whether the four different levels of safeguarding training were nationally set and/or mandatory and whether it was the Council who had determined that all staff should have Level 1 Safeguarding Training. The Assistant Director reported that through the Council's work with the Safeguarding

Board the Council was required to identify the roles which require further in depth safeguarding training and the level of that training.

- Whether the suicide prevention training was mandatory for any staff, where it was reported that teams were identified and relevant staff were encouraged to attend, and it was considered to be a difficult training to make mandatory. The Committee debated whether it would be appropriate for public facing staff roles to be more aware of suicide prevention and training related to this. It was also reported that at times matters would be escalated by staff and potentially lead to a safe and well check.
- Clarification of the most common type of modern slavery in Staffordshire was sought, where the Assistant Director reported that she would report back on that matter.

RESOLVED that the Committee recommend to Cabinet that it consider whether all public facing staff should complete suicide prevention / awareness training.

(Moved by Councillor D Maycock and seconded by County Councillor T Jay)

RESOLVED that the Report be endorsed.

(Moved by Councillor D Maycock and seconded by County Councillor T Jay)

The Committee thanked the Portfolio Holder and the Assistant Director, Partnerships for their Report and attendance and they then left the meeting.

28 RESPONSES TO REPORTS OF THE HEALTH & WELLBEING SCRUTINY COMMITTEE

The Chair reported that he had attended Cabinet to present the Committee's recommendations on the Housing Strategy item which were received with quarterly reporting of relevant metrics being agreed. The target was to bring the first quarterly report to the January 2023 meeting.

29 CONSIDERATION OF MATTERS REFERRED TO THE HEALTH & WELLBEING SCRUTINY COMMITTEE FROM CABINET OR COUNCIL

The Vice-Chair reported that at the Council meeting on 19th July 2022, a petition regarding the castle grounds toilets was received. At that Council meeting it was agreed:

- that the Health & Wellbeing Scrutiny committee would take on the issues included in the petition specific to the castle grounds
- that the Health & Wellbeing Scrutiny committee would conduct a wider review of public toilet provision in Tamworth; and
- that recommendations be made to Cabinet at an appropriate time to be included in this year's budget cycle

The Vice-Chair reported that further details had been sought in respect of the opening hours of the Castle Grounds toilets and the Vice-Chair sought nominations to form a working group.

It was agreed that a working group be formed of:

Councillor R Claymore

Councillor D Maycock

Councillor J Wadrup

30 UPDATE ON HEALTH RELATED MATTERS CONSIDERED BY STAFFORDSHIRE COUNTY COUNCIL

County Councillor T Jay updated the Committee on the recent Staffordshire County Health & Care Overview and Scrutiny Committee meetings which considered workforce issues, hospital waiting times and work to bring these down, and work by the Integrated Care Board.

31 FORWARD PLAN

The Chair highlighted that this Committee had not received an update on Recovery & Reset for some time and suggested that an update be brought to this Committee.

32 HEALTH & WELLBEING SCRUTINY WORK PLAN

The Committee considered its work plan, and updated it as follows:

Health & Wellbeing Scrutiny Work Plan

Work Plan		
Work Area Themes for the Year		
1. Mental Health & Wellbeing		
Topics	Target Meeting	Additional information
Inpatient mental health pathways and community mental health services pathways	18 October 2022	Invite representatives of Midlands Partnership Foundation Trust (MPFT)
Substance misuse / addiction		Contact new local service provider
Loneliness / isolation		
2. Homelessness & Housing		
Topics	Target Meeting	Additional information
Housing Strategy – performance reporting	Regular reporting – meeting dates to be confirmed – starting January 2023	Invite Portfolio Holder & Executive Director, Communities, Assistant Director, Neighbourhoods / Partnerships
Overview of services available to rough sleepers / homeless people in Tamworth	November (tbc)	Suggested invitation to representatives of Heart of Tamworth and/ or other relevant voluntary organisations
Homelessness Winter Relief Update	November 2022 and March 2023	To receive an update on plans in November, followed by feedback on the outcomes in March 2023.
Disabled Facilities Grants – process	January 2023	To understand these Grants and the processes followed from a wellbeing perspective.

Other suggested topics for Committee consideration		
Green and open spaces	XX 2022/3 meeting	
Attainment and Skills in Tamworth (including young people's experiences)	To be confirmed	Working Group (WG) to be formed – WG Chair - Councillor R Kingstone & D Maycock & others
Safeguarding updates (2 per year)	18 th October 2022 & 28 th March 2023	Invitation to Portfolio Holder and Officers
CPR & Defibrillator awareness and community engagement	Targeting Autumn 2022	Liaise with local charity (Have a Heart) Progress within schools in implementing guidance this area
Recovery & Reset Update on following work streams: <ul style="list-style-type: none"> • SMART Working • Third Sector & Vulnerability • Customer Services Offer 	29 th November 2022	Assistant Directors, People, Partnerships & Neighbourhoods invited
Specific topics to feed in to Staffordshire County Council (separate from main Themes)		
Topic	Date of planned Staffs consideration	Additional information
Wider determinants of health in Tamworth, including diet / food vulnerability / healthy eating / social prescribing Also understanding the role of schools at sixth form, secondary & primary level.		Extend an invitation to voluntary sector to understand current initiatives eg Community Together CIC
Strategic Transformation Programme (STP)		To tie in with County consideration when dates for County consideration known
Possible Working Group topics		
Armed Forces Covenant		Working group to be formed. Cabinet member identified (Cllr T Clements)
Attainment & Skills in Tamworth		WG Chair - Councillor R Kingstone & D Maycock & others
Public Toilets (following full Council referral)		Working group members: Councillors Claymore, Maycock and Wadrup

Upcoming Health & Wellbeing Scrutiny Committee Meetings
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Meeting dates:

29 November 2022

24 January 2023

28 March 2023

Upcoming Relevant County Council Meetings
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Health and Care Overview and Scrutiny Committee – Staffordshire County Council

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| <ul style="list-style-type: none">• 28 November 2022• 30 January 2023• 20 March 2023 |
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Chair

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